

Terms & Conditions/Privacy Policy

Below is BLANK THEORY's Terms & Conditions, along with our Privacy Policy. This is important information for those who are looking to engage with us or consider using any of our information and the content on our website.

General Information

Our domain and its content is accessible to all readers seeking to learn more about our agency and our service offerings. All information published on our website is general in nature. We do our best to provide accurate information. In case of a discrepancy or mistake, we can accept no liability. The content on our website, along with any terms and conditions and our policies, may change without notice.

Prior to commissioning our team to render any of our services for your company, you will be provided with a formal scope of our service offerings, quotation, and relevant terms and conditions for those services. This is for your perusal and official signature of approval.

Privacy

All information provided about you and your company that has been shared with us via our website will be solely used to serve you and your company as best as we can. Your information may be shared with our staff or contractors solely for the purpose of carrying out any service you have commissioned us to complete. We will never sell or share your details externally. If for any reason we need to share your information with third parties, we will directly communicate with you prior and ask for your confirmation first.

We will retain you and your company's information in our internal database for business continuity purposes. You can always request a copy of the information we hold about you and your company, and can request for us to delete the information from our database. Regardless of your request, to comply with taxation record-keeping requirements, we reserve the right to retain sufficient information to comply with national regulations and standards.

Right to Deny Service

For each project we are requested to complete, we provide a scope of works and proposal. We evaluate the project requirements and provide a quote that we believe reflects the work required to deliver the service/s and ideal outcome. As our range of offerings and services is ever evolving, our quotations have an expiry date, and we cannot guarantee the quotation or services offered will remain the same after the expiry date. If we are not able to deliver the ideal outcome you are seeking, we may first refer you to one of our partners or another provider; otherwise, we may respectfully decline the project.

Intellectual Property

We own and/or have legal rights to use all content published on our website. You cannot copy any of the content that is on our website. If you are in breach of our intellectual property rights, we reserve the right to seek legal remedies.

Links

We have provided links on this website only for your convenience and where we believe it may be helpful for you to better navigate to other websites. We don't endorse or recommend those websites. You should conduct your own research prior to engaging with any business and make an informed decision on your own.

Questions?

Please contact info@blanktheory.com.au with any queries.